MANAGED SERVICES — DATASHEET
Proactive Website Management & Technical Oversight

XMLA Managed Services provide continuous technical oversight for websites, applications, and hosting environments that require reliability, security, and long-term stability.

Unlike break-fix support or unmanaged hosting, Managed Services are designed to prevent problems before they occur, reduce operational risk, and ensure your digital infrastructure evolves safely over time.

What Are Managed Services?

Managed Services are an ongoing relationship where XMLA actively maintains, monitors, and improves your website and hosting environment.

This includes:
Continuous system monitoring
Preventive maintenance
Security oversight
Performance optimization
Human response when issues arise
Managed Services are not one-time updates or ad-hoc support.

Core Managed Service Areas

Web application firewalls

Brute-force & intrusion protection

Malware scanning

Secure authentication enforcement

SSL integration & HTTPS enforcement

XMLA Managed Services:

Do not replace client decision-making

Do not guarantee zero downtime

Do not eliminate platform risk entirely

They dramatically reduce risk through

Ideal For

Business-critical websites

Ecommerce platforms

High-visibility brands

Organizations without internal IT teams

Long-term website investments